

# Police Services Evaluation for Returning Students

Summer 2006



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July 25, 2006

Chief John M. McCandless  
Miami University Police Department  
4945 Oxford Trenton Road  
Oxford, Ohio 45056

Chief McCandless:

The attached report is the second annual evaluation of the community's overall feeling of safety on campus and attitudes toward the police department. Combined with the information collected from our first effort last year, we are able to validate the community's concerns about different safety-related topics, observe changes in attitudes about campus safety and the police department, and further streamlining future evaluation projects.

This report is a summary of the results from the Police Services Evaluation for Returning Students which was conducted from June 12 to July 5, 2005. Based on the responses that were submitted, I believe that a representative sample of the undergraduate population provided input in this project. As you read over the summary of the responses, you will find that most students who responded (95%) feel that Miami University is a safe campus and that most students (95%) rate their overall experience with the Miami University Police as "good," "very good," or "excellent." While these are encouraging statistics, they should be considered in the context of the many comments that respondents provided about campus safety issues and police services.

I believe that this survey validates the hard work that many of the officers have invested in our community over the past year. Hopefully the results of the evaluation and the comments that were submitted will continue to offer insight into the needs of our community.

Respectfully submitted,

Sgt. Benjamin Spilman

## **Background**

In an attempt to improve customer service as well as to gauge the community's overall feeling of safety on Miami's campus, Chief John McCandless recommended that Miami University Police Department develop an evaluation instrument to be distributed to returning students during Summer 2005. This evaluation instrument was sent to a sample of one thousand returning students and the results were compiled into the department's first Police Services Evaluation for Returning Students. The first evaluation provided useful insight which helped guide our department as we made decisions regarding manpower allocations, crime prevention programs and other customer service issues. The very same evaluation instrument was used again during Summer 2006 to gather the results that follow.

## **Methods**

The Police Services Evaluation for Returning Students was developed by the staff of the Miami University Police Department in the summer of 2005 as an instrument for measuring perceptions of safety on campus as well as students' impressions of the Miami University Police Department. The evaluation (Appendix A) consists of seven questions, some with multiple components. Most of the evaluation consists of closed-ended, multiple choice questions; however each question does allow an opportunity to provide comments or to clarify answers. The evaluation also provides an opportunity for the respondent to receive a call back from a representative of the police department if there are issues or questions that arise as a result of completing the evaluation. Finally, the evaluation asks that the respondent provide voluntary demographic information about themselves for purposes of determining whether or not a representative sample of returning students responded to the evaluation.

A directory was created in the police department's web site at [www.muohio.edu/evaluation/](http://www.muohio.edu/evaluation/) for participants to respond to the survey. The directory requires a unique user ID and password in order to limit participation in the evaluation to the intended sample group. The web page at that address (Appendix B) is the evaluation created by the department which collects the responses and e-mails them to [policesurvey@muohio.edu](mailto:policesurvey@muohio.edu), an e-mail address set up specifically to receive the responses from the evaluation. The web page also gives the user the option to print a copy of the evaluation to fill in and mail to the department.

In an attempt to increase the number of respondents to the survey, Chief McCandless recommended conducting a drawing for two fifty dollar gift cards to the Miami University Bookstore for those students who completed the evaluation. After completing and submitting the evaluation, the respondent was directed to another web page where the respondent could fill in their name, telephone number and email address to be entered into a drawing for the gift cards. The drawing entries would be submitted and emailed separately from the evaluation responses to protect the anonymity of the responses.

A random sample of one thousand returning students was obtained from the Office of Institutional Research. Those thousand names and unique IDs were mail merged into separate email messages explaining the evaluation and providing the web address where the survey could be completed as well as a user ID and password to access the survey (Appendix C). The message was sent with Sgt. Ben Spilman's return e-mail address and was sent in such a manner that recipients would not see the unique IDs of others in the sample groups. Email messages

were sent to the sample group on June 12, 2006 and some responses were received through the police department's web site that same date.

As survey results were received, they were entered in a Microsoft Access database by staff in the Records and Information Office at the Miami University Police Department. On June 26, 2006 a follow-up email message (Appendix C) was sent to the same sample group of one thousand students. Both times that the email messages were sent, one email message was returned as "undeliverable," making the total possible number of recipients nine hundred ninety nine instead of one thousand. A total of 206 valid responses to the evaluation were received resulting in a response rate of 20.6%, an increase of 4.8% over the Summer 2005 evaluation response rate. A total of 180 respondents entered the drawing for the bookstore gift cards.

Microsoft Outlook, the email/organizer program that was used to send the mail merged messages to the survey sample, employs security features that prevent mass mailings from being sent automatically in an effort to prevent unauthorized hijacking of a user's email program. An evaluation version of a program called "ClickYes Pro v2.2" distributed by Context Magic allowed those security features to be temporarily bypassed and send the high volume of email messages efficiently.

The two winners of the gift cards were chosen by using a Microsoft Excel function to generate two random numbers. The two winners, Nicholas Volchoko and Beth Stebner, were contacted by telephone and notified that their name had been drawn as a winner. Both Mr. Volchoko and Ms. Stebner will pick up their gift cards from the Miami University Police Department when they return to school in the fall. The remaining drawing entrants were sent an email message thanking them for their participation in the evaluation.

There was no cost for sending the two e-mail message to the sample group of one thousand students. The department spent \$100 to purchase the bookstore gift cards as an incentive to participate, but eliminated printing and postage costs that were incurred during the Summer 2005 evaluation that were associated with printing and mailing postcards which invited the sample group to participate in the evaluation.

## **Results**

All of the questions in the survey were unchanged from the year before to allow for direct comparisons of results. The first question in the evaluation asks "Do you feel safe on campus?" The question is intentionally broad and seeks to get the students' overall feeling of safety on campus. The term "on campus" is not defined, but it is assumed that students recognize the difference between being on the University's grounds and being in the vicinity of the University (i.e., Uptown Oxford, fraternity houses, etc.) Ninety five percent of the respondents to the evaluation answered "Yes" indicating that, overwhelmingly, students feel safe on campus, the same result that was recorded in the Summer 2005 evaluation. Five percent of the evaluation respondents answered "No" up one percent from the Summer 2006 evaluation (Appendix D). None of the respondents skipped this question, in the Summer 2005 survey, one percent did not reply.

In addition, forty three comments relating to this question were recorded (Appendix E). Many of the comments were meant to modify their answer of “Yes” by saying they feel safe “for the most part” or “most of the time.” Some comments requested better lighting and more emergency phones. A number of comments centered on feeling unsafe at night but safe otherwise.

The second question asked “have you participated in any safety-related programs presented by Miami University police officers?” Nineteen percent of the respondents to the evaluation indicated that they had participated in a safety-related program, up from sixteen percent in 2005. Eighty one percent indicated that they had not participated in any programs, down from eighty three percent in 2005 (Appendix F).

Thirty six comments were offered along with the responses to question two (Appendix G). Some respondents were not aware that the police department offered safety-related programs, others attributed the “Great Escape” fire safety program to the police department as was also the case in the 2005 evaluation.

Question three asks “have you visited the police department’s web site at [www.muohio.edu/police](http://www.muohio.edu/police) before today?” Thirty three percent answered “Yes,” up from twenty two percent in 2005. Sixty seven percent of the evaluation respondents answered “No,” down from seventy seven percent in 2005 (Appendix H).

Nineteen comments related to the police department’s web site were recorded, some indicated that they had visited the web site to read the most current Campus Crime Alert information, others used it to find phone numbers for the police department or lost and found services (Appendix I). The Miami University Police Department web site has been available online at [www.muohio.edu/police](http://www.muohio.edu/police) since December 1998, it was redesigned in December 2004 and is updated regularly. The department has posted Campus Crime Alerts and monthly activity reports on the web site since its inception. The site was created and is maintained by police department staff.

Question four is an open-ended question asking “What is the most important safety issue that the Miami University Police Department can address?” There were one hundred sixty five responses to the question which resulted in a variety of answers, some contained several suggestions (Appendix J). The responses could largely be categorized as concerning: rape and sexual assault, nighttime safety, alcohol issues, lighting concerns, physical assaults, impaired driving and other traffic concerns, emergency phone locations and escort services. Many of the responses were one or two word answers, few respondents offered any suggestions about how the police department can address campus safety issues.

The most common answer to the question was rape or sexual assault, over 31% of the respondents indicated that rape or sexual assault was one of the most important safety issues that the Miami University Police Department can address. The next largest area of concern were nighttime safety issues (26%) such as the safety of students walking alone and visibility of officers at night. Alcohol issues represented 17% of the safety issues. Campus lighting and impaired driving each received approximately 5% of the responses as the most important issue. Some respondents requested better lighting, others felt dark areas should be better patrolled. A

few respondents differentiated physical assaults from sexual assaults as an area of concern. A number of respondents commented on the Nighttime Door to Door (NDD) service (formerly known as the Campus Assault Prevention Program – C.A.P.P.) operated by the Parking and Transportation Office.

There were a wide variety of answers to this question, but both rape or sexual assault and nighttime safety remained the top two safety issues according to respondents. Future evaluations should consider listing the most commonly reported campus safety issues and ask respondents to rank those that are the greatest concern and possibly offer suggestions for how to address these issues.

The fifth question in the evaluation asks if the respondent has had an encounter with the Miami University Police since being a student. Only 6% of the respondents indicated that they have had an encounter with the Miami University Police, down from 12% in 2005 (Appendix K). Those who had an encounter with the Miami University Police were asked what kind of contact they had with the police, whether it was an enforcement contact where they received a citation, were pulled over for a traffic violation or were arrested; a victim who made a police report or was the victim of a crime; a witness; or community relations contact from attending a program or event where the Miami University Police were present. The number of people reporting types contact with the Miami University Police was greater than the number who had answered “Yes” to the question about whether or not they had contact with the Miami University Police. Future evaluations may wish to limit responses to the last two parts of the question only to those who reported having had an encounter with the Miami University Police. The greatest number of responses about what type of contact people had with the police was a community relations contact, followed by witnesses, enforcement contacts and victims. Respondents could choose more than one type of contact in the event that they had multiple contacts with the police.

Respondents were asked to rate their overall experience with the Miami University Police Department on a scale of Excellent, Very Good, Good and Poor. A four item rating scale was chosen to reduce any central tendency error where respondents are more likely to choose a middle-of-the-road rating like “average.” Ninety five percent of the respondents rated their experience with the Miami University Police Department as “Good,” “Very Good,” or “Excellent.” Twenty two percent rated their experience with the Miami University Police Department “Good,” down from 28% in 2005. Forty percent rated their experience “Very Good,” up from 33% in 2005. Thirty three percent rated their experience “Excellent,” up from 26% in 2005. Five percent rated their experience with the Miami University Police Department “Poor,” down from 13% in 2005. (Appendix L) Forty respondents commented on their overall experience with the Miami University Police. Some commented on individual experiences with the Miami University Police; there were many positive comments but also criticisms about individual experiences and perceptions about alcohol and parking enforcement (Appendix M).

Question six asks respondents to indicate which of the services that the Miami University Police provides that they would like to see more of. A list of seven items is given; foot patrol, bike patrol, vehicle patrol, community relations programs, traffic enforcement, alcohol enforcement, and drug enforcement. Respondents could also choose “other” and indicate what types of other services they would like the Miami University Police to provide. Respondents could choose

multiple items. Foot patrol was chosen most frequently followed by bike patrol. Drug enforcement, alcohol enforcement, vehicle patrol and community relations programs followed, in declining order (Appendix N). Several respondents marked “other” and listed other types of services they would like to see the Miami University Police provide. Two respondents indicated that they would like to see more of the mounted patrol, two indicated “none,” without further explanation from the respondents it is impossible to know exactly what is meant by this. (Appendix O).

Thirty five respondents wrote general comments about the Miami University Police Department in response to question seven. As in the 2005 evaluation, there was no common theme to the responses, but many offered thanks for the service provided by the officers at the Miami University Police Department. (Appendix P).

Respondents were given the option to be contacted by a representative from the Miami University Police Department to follow up on any questions or issues raised by the evaluation. Several respondents filled in their name and telephone number and were subsequently called about their evaluation response. Sgt. Spilman spoke with two people, both of whom indicated that they had no further comments and that they left their phone number to be contacted in the event that there were questions about the answers that were provided. Three other respondents were unable to be reached directly and have not returned calls and messages from police department representatives.

Respondents were asked to provide demographic information about themselves to help insure that a representative sample of students were included in the evaluation. Thirty eight percent of the respondents were male, 60% female. Eighty two percent reported being of majority race, 10% reported minority. The class standing of respondents in Fall 2005 was reported as: 1% First Year Students, 27% Sophomores, 33% Juniors, and 37% Seniors. Thirty six percent reported living on-campus, 56% live off campus, 4% were commuters (Appendix Q).

## **Conclusions**

Using the 2005 evaluation results as a baseline to compare this year’s evaluation results with, the Miami University Police Department has made advances in a number of areas that are evaluated. From the 2005 evaluation, we discovered that students were far more likely to respond to an email message than a postcard, so email communication was exclusively used for the 2006 evaluation. The department also offered an incentive in the form of a drawing for two \$50 gift cards to the Miami University Bookstore for students who completed the evaluation. As a result of these changes, the evaluation response rate increased from 15.8% in 2005 to 20.6% in 2006.

Ninety five percent of the respondents indicated that they felt safe on campus, the same percentage as in 2005. The percentage of respondents who indicated that they had participated in safety-related programs presented by Miami University police officers climbed from 16% in 2005 to 19% in 2006. The percentage of respondents who indicated that they had previously visited the Miami University Police Department’s website grew from 22% in 2005 to 33% in 2006.

The most important safety issues to respondents remained largely the same as in 2005, rape or sexual assault followed by nighttime safety remained the top two issues in 2006. Most of the other issues identified in this year's evaluation were also seen in responses in the 2005 evaluation as well.

The number of respondents who indicated that they have had an encounter with the Miami University Police dropped from 12% in 2005 to 6% in 2006. At the same time, respondents' ratings of their overall experience with the Miami University Police improved: those rating the department "poor" dropped from 13% in 2005 to 4% in 2006; "good" dropped from 28% in 2005 to 22% in 2006; "very good" increased from 33% in 2005 to 40% in 2006; and "excellent" increased from 26% in 2005 to 33% in 2006. Foot patrol and bike patrol remained the top two services that respondents would like to see the Miami University Police engage in more of.

According to the Office of Institutional Research at Miami University, the undergraduate population is approximately 46% male, 54% female. Approximately 8.4% of the undergraduates at Miami University are racial minorities and approximately 32% of the undergraduate students enrolled at Miami University live in on-campus housing. The demographic information reported by respondents to the evaluation appears to indicate that a fairly representative sample of the University's undergraduate population responded to the evaluation again this year.

### **Acknowledgements**

A number of people contributed greatly to this project and deserve recognition for their efforts. The Police Services Evaluation could not have been completed without the leadership and support of Chief John McCandless. Lt. Andrew Powers and Mrs. Kristy Webb of the Miami University Police Department were both instrumental in designing the original evaluation. Denise Krallman in the Office of Institutional Research provided the sample group information and provided valuable information about the demographics of the undergraduate population of the University. Ms. Rebecca Garnett in the Miami University Police Department Records and Information Office checked the evaluation responses daily and ensured they were entered in the database for analysis. And finally, many thanks to the students who took the time to complete the evaluation and provide insight into the Miami University community.

# Appendix A

## Police Services Evaluation for Returning Students

In order to improve the quality of service that we provide, we would appreciate your responses to the following questions about the Miami University Police Department. All answers are anonymous. Thank you for your participation.

1. Do you feel safe on campus? Yes No  
Comments:

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2. Have you participated in any safety-related programs presented by Miami University police officers? Yes No  
Which ones?

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3. Have you visited the police department's web site at [www.muohio.edu/police](http://www.muohio.edu/police)? Yes No  
Comments:

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4. What is the most important safety issue that the Miami University Police Department can address?

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5. Since you have been a Miami University student, have you had an encounter with the Miami University Police? Yes No

What kind of contact did you have with the Miami University Police?  
(Mark all that apply.)

- Enforcement (arrest, citation, traffic stop)
- Victim (made a report, victim of crime)
- Witness
- Community Relations (attended program, event)

←

←

Based on your experience with the Miami University Police Department, please rate your overall experience:

Excellent    Very Good    Good    Poor

Comments:

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6. Which of the services that the Miami University Police provides would you like to see more of? (Mark all that apply.)

- Foot patrol
- Bike patrol
- Vehicle patrol
- Community Relations programs
- Traffic enforcement
- Alcohol enforcement
- Drug enforcement
- Other: \_\_\_\_\_

Comments:

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7. Feel free to include any general comments about the Miami University Police Department below:

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Do you wish to have a representative from the Miami University Police Department contact you about this evaluation?

Yes No

Person to contact: \_\_\_\_\_ Telephone: \_\_\_\_\_

The questions below are optional. Your answers will help us ensure that our resources are being used efficiently and to ensure that a representative sample of students have provided input in this project.

Your gender:

- Female
- Male

Your race:

- Majority
- Minority

Your class standing in Fall 2005:

- First Year Student
- Sophomore
- Junior
- Senior
- Graduate Student

Where do you live when you attend classes?

- On Campus Housing
- Off Campus Housing
- Commuter

# Appendix B



- Police Department
- Campus Safety
- General Information
- Staff
- Statistics & Reports
- Community Policing
- Campus Crime Alerts
- Links
- E-Mail

## Police Services Evaluation

Thank you for your interest in the Miami University Police Department. We would appreciate your responses to the following questions about campus safety, the services that the Miami University Police Department provides and your experiences with the Miami University Police Department. All answers are anonymous. Thank you for your participation.

If you would rather complete this evaluation on paper and mail it to the Miami University Police Department, a printable version can be found by following the link below:

[2006 Summer Evaluation](#)

The evaluation can be mailed to: 2006 Summer Evaluation  
Miami University Police Department  
4945 Oxford Trenton Road  
Oxford, Ohio 45056

By completing the online survey below, you will be eligible to be entered in a drawing for two \$50 gift certificates from the Miami University Bookstore. After you submit your responses, you will be prompted to enter your name, email address and telephone number where you can be contacted should your name be drawn. The information you provide will be submitted separately from your survey responses and will not be correlated with your responses. [View information about the drawing is available by clicking here.](#)

1. Do you feel safe on campus?  Yes  No

Comments:

2. Have you participated in any safety-related programs presented by Miami University police officers?  Yes  No

Which ones?

3. Have you visited the police department's web site at [www.muohio.edu/police](http://www.muohio.edu/police) before today?  Yes  No

Comments:

4. What is the most important safety issue that the Miami University Police Department can address?

5. Since you have been a Miami University student, have you had an encounter with the Miami University Police?  Yes  No

What kind of contact did you have with the Miami University Police? (Mark all that apply.)

- Enforcement (arrest, citation, traffic stop)
- Victim (made a report, victim of crime)
- Witness
- Community Relations (attended program, event)

Based on your experience with the Miami University Police Department, please rate your overall experience:

- Excellent
- Very Good
- Good
- Poor

Comments:

6. Which of the services that the Miami University Police provides would you like to see more of? (Mark all that apply.)

- Foot patrol
- Bike patrol
- Vehicle patrol
- Community Relations programs
- Traffic enforcement
- Alcohol enforcement
- Drug enforcement
- Other

Comments:

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7. Feel free to include any general comments about the Miami University Police Department below:

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Do you wish to have a representative from the Miami University Police Department contact you about this evaluation?  Yes  No

Please complete the information below only if you want to be contacted about your survey responses.

Your name:  Telephone:

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The questions below are optional. Your answers will help us ensure that our resources are being used efficiently and to ensure that a representative sample of students have provided input in this project.

Your gender:

- Female
- Male
- Decline to answer

Your race:

- Majority
- Minority
- Decline to answer

Your class standing in Fall 2006:

- First Year Student
- Sophomore
- Junior
- Senior
- Graduate Student
- Decline to answer

Where do you live while attending classes?

- On Campus Housing
  - Off Campus Housing
  - Commuter
  - Decline to answer
- 

Thank you for taking time to help us to improve our service to you. Questions or comments about this evaluation can be directed to [Sgt. Ben Saliman](#).

## Appendix C

**Sgt. B. Spilman**

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**From:** Sgt. B. Spilman [spilmabr@muohio.edu]  
**Sent:** Monday, June 12, 2006 10:18 AM  
**To:** '██████████@MUOHIO.EDU'  
**Subject:** MU Police Services Evaluation

Dear ██████████,

On behalf of the Miami University Police Department, I hope that you are enjoying your summer. In an effort to evaluate the quality of police services that our police department provides on campus, we are asking you to visit our web site and complete a short evaluation of campus safety and police services.

Our department's goal is to provide the best possible service in an effective, courteous and professional manner. While we make every attempt to achieve our goal, we welcome input from our community on how well we are doing.

This evaluation is designed for students who will be returning to Miami University in Fall 2006. All students who complete the survey will be entered in a raffle for 2 \$50 Miami University Bookstore Gift Cards. You can access it on the web at:

<http://www.muohio.edu/police/evaluation>

In order to complete the evaluation, you will need to log in to the site with the following login information:

User ID: policesurvey  
Password: student

It is my sincere hope that you will take a few minutes to visit our web site and complete the survey. Best wishes for the summer, we're looking forward to your return this fall.

John M. McCandless, Chief of Police

**Sgt. B. Spilman**

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**From:** Sgt. B. Spilman [spilmanbr@muohio.edu]  
**Sent:** Monday, June 26, 2006 9:56 AM  
**To:** [REDACTED]@MUOHIO.EDU  
**Subject:** MU Police Services Evaluation Followup

Dear [REDACTED],

This is a follow-up email to the postcard you received last week about an evaluation of police services here at Miami University. If you have not completed this evaluation, please click on the link below. If you have completed the online questions, thank you for your input on this important issue.

On behalf of the Miami University Police Department, I hope that you are enjoying your summer. In an effort to evaluate the quality of police services that our police department provides on campus, we are asking you to visit our web site and complete a short evaluation of campus safety and police services.

Our department's goal is to provide the best possible service in an effective, courteous and professional manner. While we make every attempt to achieve our goal, we welcome input from our community on how well we are doing.

This evaluation is designed for students who will be returning to Miami University in Fall 2006. All students who complete the survey will be entered in a raffle for 2 \$50 Miami University Bookstore Gift Cards. You can access it on the web at:

<http://www.muohio.edu/police/evaluation>

In order to complete the evaluation, you will need to log in to the site with the following login information:

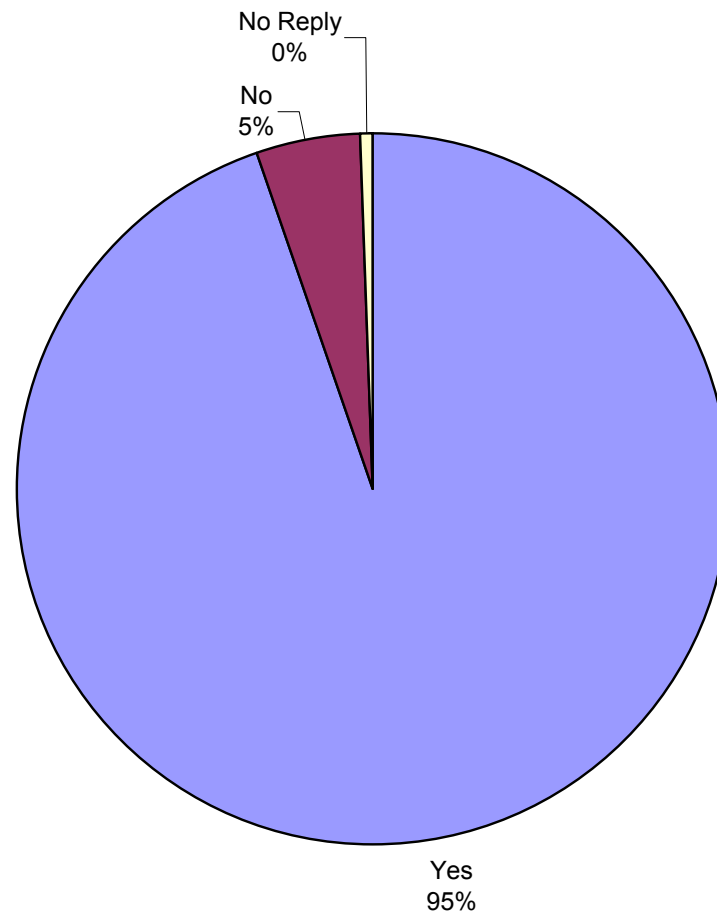
User ID: policesurvey  
Password: student

It is my sincere hope that you will take a few minutes to visit our web site and complete the survey. Best wishes for the summer, we're looking forward to your return this fall.

John M. McCandless, Chief of Police

## Appendix D

Do you feel safe on campus?



## Appendix E

### Do you feel safe on campus? Comments:

"nightly I see cops on campus just walking around making sure everything they can see is alright."

"I feel as though I can walk anywhere on campus, and be safe. I know that there are qualified police officers patrolling the area at all times, and I feel that I can go to these officers if I need help."

O yeah. Definitely. I always see university police around campus...

yes, during the day- however at night i do not like to walk alone

Yes very.

"Although there was that scare earlier in the year and on the news and all that, i never felt scared to walk around campus, even in the dead of night"

"i feel safe, i think most of us do...but it is a superficial sense of security that we saw challenged this oast year with the rape and intruder cases"

yes i feel safe for the most part

"no, police are to worried about people walking home intoxicated and continue to harass harmless innocent students. They should be more focused on the crime and safety of the students. Where were the police when poeple were getting jumped, robbed and raped at gunpoint???"

"No, there are too many cops for me to feel safe. I can't walk down the street without seeing at least two squad cars, and you better beleive they racial profile. assholes."

"I do feel safe on campus, but I feel that I keep my eyes open for threats more than other students."

"yea, for the most part although some parts of campus during night hours are poorly light."

"I feel that the campus and the community as a whole is very safe. I feel comfortable walking by myself - being a female."

Absolutely, but I am a guy

"i always see the officers around campus and they are always welcoming friendly adn willing to help"

I still take precautions when walking around in the evening.

"I never felt nervous or concerned walking around campus, even late at night. Thanks :)"

"all the rapes last year got me scared and i find myself always looking over my shoulder if it starts to get dark out."

" I don't feel safe at night. If I felt safe I'd be able to go somewhere by myself. With all the attacks on campus this last semester, the campus did not have a safe feeling"

Very quick response times

"Last semester I had night classes two nights a week and i felt unsafe walking home by myself from campus to chestnut. The construction made visibility hard and the lighting was dim at best. So I got a purple parking pass and just risked getting tickets parking in lots before 4!"

"The crime alerts were helpful because they informed us of recent crimes so we could be on alert"

"I just transferred to Miami this semester, and aside from the incidents in January and February, I felt more or less safe walking around at night, though I never made a habit out of it."

"during the day I feel perfectly safe, but at night I do not feel safe walking alone."

Really safe

I even feel safe running alone at night

sometimes, i feel a little unsafe but usually i feel safe

"I do during the day. However, I do not like to walk alone on campus at night."

Honestly the safest campus I have ever been on ... keep us the good work.

"I have never had any issues on campus, but I know that many of my residents felt very unsure about their safety on campus following the crimes at the beginning of the year."

"I would like there to be more or brighter lighting around the campus and also see more police in the areas inaccessible by automobiles"

"Although I feel safe on campus, some areas (like Western Campus) could use better lighting."

"Not entirely. I think there should be more emergency phones located on campus and better lighting in some areas"

Adequate lighting and campus patrols.

"As a woman, I always am conscious while walking by myself at night. But, for the most part, I feel safe on campus"

but i think the feeling of safety is false

I am a non traditional student who also is employed by Miami.

"Some areas are less lit than others, such as parts of academic quad near the slant walk and near bishop woods."

more lights!

"i feel safe but concern needs to be geared more towards incoming freshman girls or girls in general because they are most susceptible to attacks ,I feel there needs to be a storonger push on educating them on what to do and not when it comes to their safety ,i feel they are more aloof and need to be alerted of the consequences they are in while being independent and vulnerable in college ."

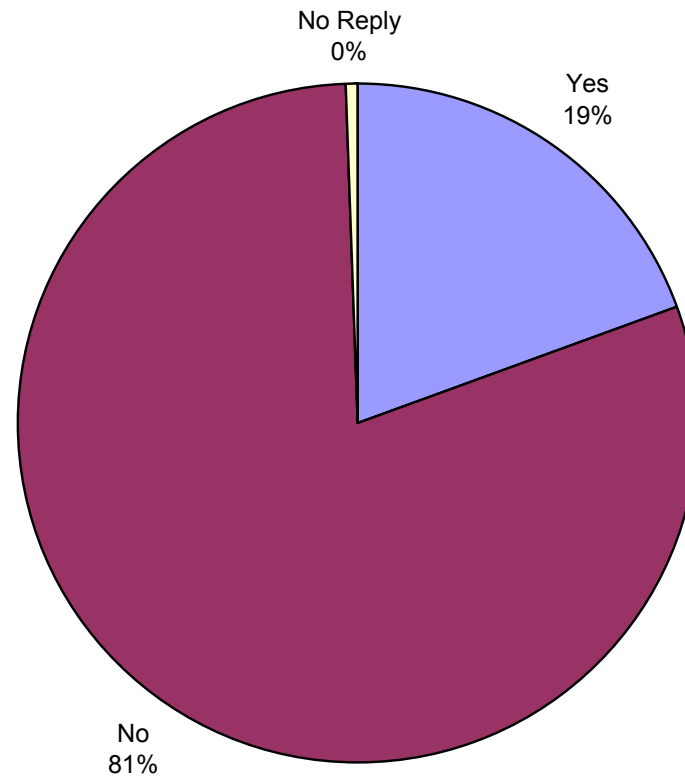
"Yes, for the most part. There are some areas that aren't very well lit at night, so if I were walking there alone I would not feel safe. During the day and in light areas I feel safe."

"But, I wish we had better lighting and more of the emergency phones on campus."

Most of the time.

## Appendix F

Have you participated in any safety-related programs presented by Miami University police officers?



## Appendix G

### Have you participated in any safety-related programs presented by Miami University Police Officers? Which ones?

The fire safety programs in the dorm my freshman year.

"freshman year they came to our dorms and talked about drinking and sexual assault situations"

"Not yet, I've always been busy with my classes/other extra curriculums to participate in any..."

"No. i thought about going to a self defense class but i jsut decided to never go out in the evenings alone. Since the scare at te begining of the year I have changed my habits of jogging or taking walks alone."

I attended a self defense seminar once

residence hall demenstrations

Fire Drills

I only knew of one, and I had a prior engagement and could not attend.

officer came and spoke to sorority about staying safe on campu

I wish i could participate in a get the cops off the streets rally.

The only safety related program was AlcoholEdu program for Greeks.

"I have been an RA for the last two years and each year we have had officers come and give safety tips to our residents as well as sexual assault informantion."

fire escape in basement of dorm

Wasn't really aware that there were any

one through my sorority

Summer orientation presentation

somke-filled residence hall

No...did not even know of any, sorry

"Risky Business"--put on by my sorority (Delta Gamma) with Theta Chi

As an RA, I was present at many such programs.

All of the briefs presented to the NROTC Midshipmen.

"Yes, we coordinated a program in Hepburn called "cops and cocktails." It was a relaxing evening program with mocktails and a question and answer forum."

"My sorority had a police officer come speak, and I also attended the meeting about ghetto fest that was held at Milette"

Meet the Miami Police in the basement of our dorm

I haven't known about them

Fire safety program

fire safety freshman year.

I have not heard of any..

Greek life sponsored

i don't know

An officer spoke at the SigEp Chapter

Programs where officers have come into residence halls

Cops and Cocktails in the basement of Hepburn Hall

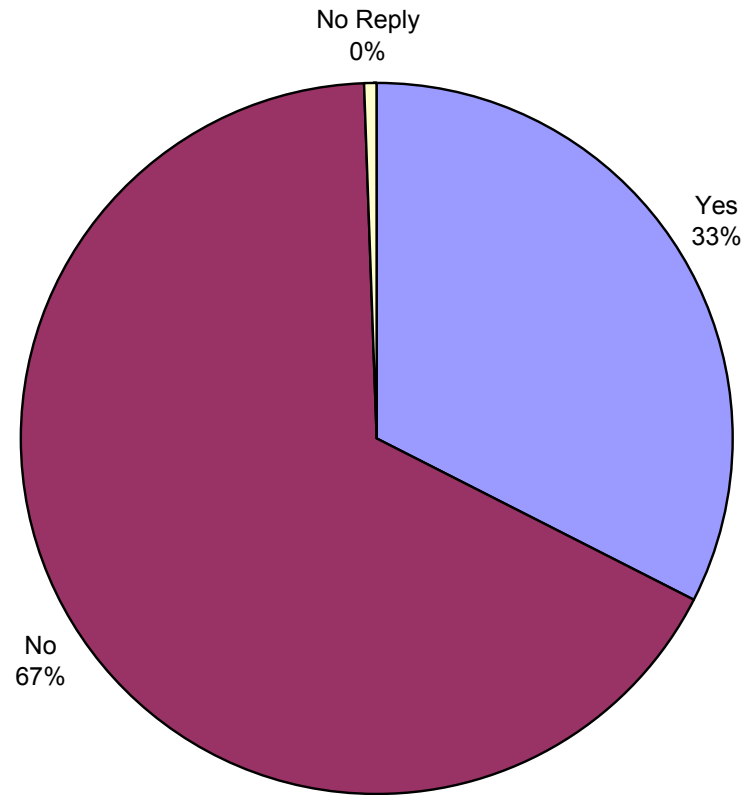
"The fire safety presentation in the freshman dorm and the sexual harassment talk in the dorms"

I didn't know we offered any.

"The required one for freshman regarding fire safety at the beginning of the year."

## Appendix H

Have you visited the police department's web site at [www.muohio.edu/police](http://www.muohio.edu/police) before today?



## Appendix I

### **Have you visited the police department's web site at [www.muohio.edu/police](http://www.muohio.edu/police) before today?**

#### **Comments:**

yes... i had a project on rape and sexual assault

"Yup... I lost my cell phone, and they had it there for me (I looked at the site to find the number)"

"One time my camera was stolen from my room and I had to file a report. It was never found."

During the week of the rape and kidnapping

hell no, i don't need to see a website devoted to swine

"I honestly didn't know it existed. It would be beneficial to the overall student population if everyone knew that there is this website available."

I appreciate the crime alerts we receive in the mail.

"I have visited the website to view the crime logs and the safety statistics. Please consider making them a more prominent part of the webpage."

Yes to look up numbers to report crimes

I wasn't aware of it.

In order to read the Crime Alerts

I do not think so

"I review the crime statistics on occasion because of questions asked in my position as a tour guide."

I believe I have, but I think it was for an article I was writing.

to see if there was info about the "rapist" on the loose

"As a campus tourguide I use the website to stay updated with any concerns so that I can be aware of them for prospective students and parents."

Mostly during crime alerts

no

looked up crime alert reports

## Appendix J

### **What is the most important safety issue that the Miami University Police Department can address?**

getting home safely late at night.

alcohol

"Alcohol related accidents such as fights, rapes, and other irrational behavior that is provoked due to alcohol."

safety of students on the weekends

sexual assault

"I dunno... Probably just making sure certain things are not blown out of proportion. Like the rapist story for instance. I agree that it was a serious matter to be addressed, but when we found out a student made it up, it should have been clearly stated so students would not worry so much. I knew a friend who would not come out of her dorm for 3 weeks because of that, no matter how much we told her she would be safe with a number of people."

rape

"services for students who can not drive or did not drive somewhere to get home safely, because the bus service is so infrequent (or in the summer nonexistent) it puts more people at risk more often"

drunk driving, and attacks that occur due to drinking

sexual assault

rape

Violence or rape. making it safer to walk home at night

"Making students aware of certain safety issues that arise from living alone. For example, simply locking doors or not leaving the clothes dryer on while no one is home - things our parents may have always done but that we weren't aware of. For students living in dorms, especially first year students, safe partying habits is extremely important. I would emphasize the importance of always making sure you are with someone you know or that someone knows where you are at all times."

MORE LIGHTING ON CAMPUS!

more police on campus after dark

Keeping up night time safety.

Night-time transportation

Walking home at night

"Given the tremendous amount of violent crime that took place in and around campus last year, I think that it is important that more emergency stations are put in place as well as better lighting, especially on Talawanda and some of the surrounding side streets."

"Lighting the paths back to dorms, especially on weekend nights...they can be very dark"

Women walking alone at night

"safety and awareness; keeping your dorm room secure, to protect against theft and similar crimes."

People having to walk alone at night

campus safety at night, precautions etc.

"It is important for students to feel safe on campus. If the general population on campus feels that the police force is always close by, then fewer people will be inclined to commit crimes."

out of control drivers

Rape

"perhaps the traffic situation, it can get dangerous during class changes as people are darting into traffic"

Alcohol and drugs among students. Public drunkness.

Drunk driving

"i think that the most pressing issue that Miami police can address is an increase in in emergency phones around campus(compared to tother universites we are severly lackin) as well as a 'no consequence' escort service that helps students of all ages drunk or sober get home safely...the CAPP van is UNRELIABLE AND UNRESPONSIVE i have been alone and denied a ride by the service from off campus to on campus.....this is happend to other poeple i know as well"

Driving while intoxicated

"Well I would have to say the rape/break-in issue since it was a problem this past year."

parties and alcohol

crime

Night safety concerning drinking, drugs, walking home etc

People who drink and drive through uptown.

keeping non-college students away from uptown

Educating people about and preventing date rape or alcohol-related crimes

“Sexual Assault”

walking at night...keeping areas well lit in attempts to deter crime

"Getting rid of cops who hassle students with 50 fuckin dollar parking tickets while people are being kid napped, cocain runs rampant amongst all the fucking wich ass bitches on campus and all the other horseshit that goes on on campus. I'm not rich so fuck your overcharged parking fees."

"I live in the ghetto so night classes and walks home on the weekend from campus sometimes make me nervous because the campus is not a crowded with students. It would be nice to see more police on bike and foot on campus and not just driving around the streets.... Plus i think too much focus is on parking tickets and not on safety!"

Drunk driving or the rape cases.

"I feel that the most severe issues are rape and sexual assault. Those are very big causes of concern for the students as well as negative publicity the university receives., , The most common issue would be alcohol abuse for underage students. I don't think a good portion of the student body (unders and overs) know how to handle their alcohol."

probably Miami's underage drinking issues.

"The most important safety issue that the MUPD can address is kids making stupid decisions. I think this is mostly in the arena of alcohol, because so many students that are under 21 dont realize what an affect that drinking or being caught underage can have on their future. I also think that if possible, the MUPD could be a more visible presence in freshman dorms on weekend nights, because thats when the most vandalism occurs."

Rape/Sex Crimes

Walking or running at dark - being vulnerable to kidnappers or rapists

sexual assault awareness

Late night sexual assaults

protecting women at night

date rape

working with the oxford police department to reduce the number of night assaults

"I live off of campus, so I'm not sure. Probably alcohol-related crimes, sexual assault."

"Making sure no one walks home alone (if they see someone who is, offer them a ride back to their residence)."

safety

Alcohol abuse by underage students, and the activities when returning from the bars

"Making decisions that prevent students from putting themselves into danger. The police cannot be everywhere, however, they can enforce certain rules that foster safer behavior from the students."

"Safety from acts of sexual harassment or violence, especially by the protection of females."

rape

Date Rape

sexual harassment/ assault

not walking alone at night

Transportation on and off campus at night.

night time patrol for safety of students walking to and from campus at late hours

Safety on campus and the rape issue.

"More emergency call boxes need to be located around the campus. I lived on East Quad, and besides the telephone in front of our dorm (which didn't work towards the end of the semester), the closest emergency call box was across Cook Field. I have no clue where the next call box is located. Publish these locations and install more!"

"probably both the rapes and the bitter towns people and gangsters from hamilton. they always try to start fights with college kids up town at late night bars."

Assault & Drinking (related)

"to protect people when they walk home late at night. if the police stopped spending time busting underage alcohol related potential offenses and began focusing on more important issues such as protecting its students the campus would be much safer."

Rape

The safety of students walking home at night

Safety of the students at night walking around campus and uptown.

Walking at night

"i do not know if you take part in this, but lighting more streets that are common paths for students to walk on at night. Some streets are dark and make me feel somewhat uneasy."

drunk driving

The safety of students traveling around Oxford late at nights.

"Lights on campus, more police around campus at night for students with night classes"

Drunk Driving

protection of women

Put more emphasis on crime than underage drinking

"Be conscious of your surroundings. Lock your doors and don't let strangers in buildings. If you go out drinking, make sure you have someone in a "buddy system" among your friends to make sure everyone gets home safe, etc."

Not walking alone at night

"Overall, I think the safety of the students is the quintessential issue. Within that, I would like to see a crackdown on drunk driving at Miami."

"rape/sexual assault, this fall i will have two younger sisters on campus as well as many female friends which will all give me cause for worry if rapes occur at the rate that they did in years past"

"Being able to feel safe walking from on campus to off campus at night For example being able to feel safe walking home from the library to an off campus house at night."

"The drunk students walking home from the bars late at night. Not only on campus but around uptown."

robberies and assaults

alcohol and/or fire safety

"Assuring students' safety at night when they are walking around (either on a weekend night or to the library). Rape and sexual assault fears (all kinds) in the Oxford area greatly contribute to the lack of safety that students feel."

Acquaintance rape

Safety of students walking home at night

rape, sexual assault, drunk people

Alcohol risks

Students leaving evening classes and waiting for the bus or walking home

rape

Alcohol and locking your door

late night activity and wanderers

Assult/Rape.

"Ensuring that All students understand the Miami police department's role in serious alcohol issues. I fear that people would be afraid to call you in the case of a dangerous situation regarding alcohol in fear of being in trouble. PLEASE think about the alcohol policy from that standpoint, otherwise we are going to lose a student in the near future. If someone is afraid of getting a Code 1 or 2 for calling you for help (so that they can continue to receive the benefits that Miami has to offer such as studying abroad) then we have a SERIOUS problem."

drunk driving

making sure that people are safe while making their way home from uptown at night

Muggings of drunk students on their way home from the bars uptown

"I noticed drinking to be the largest issue that I encountered as an RA, but it seemed as though most students do not really take the lessons learned from alcohol edu and police programs to heart."

"Underage drinking. I think that almost all of the safety issues that I know about that occurred last year involved lots of alcohol"

"Student safety on campus. Enforce going out in groups and not talking on a cell phone when walking alone"

"Safety of students on campus afterdark. The areas around all the residence halls are not well lit and call boxes aren't as frequently available as necessary."

Safety of students walking home at night, whether it be from a library or the bars

"I think that it's important to keep stressing that students need to lock their doors at night. It's easy to assume nothing will happen, because miami is considered "a bubble." And last year with the crime alerts, people began locking their doors out of fear but with no recent crime alerts, it's easy to go back to the non-chalant attitude that nothing will happen. So, just reminders about keeping yourself safe."

walking home late at night

More night patrolling.

alcohol use

Rapings

rapists/rape protection and fire safety

Assault Issues/ Bar Fights

"The most important issue the Miami University Police can address is making sure that students feel safe at all times on campus."

"The Miami Police Department needs to worry more about students from other universities such as Cincinnati causing issues. Underage drinking should not be their number one concern."

Fire safety and escape routes.

Making students aware of safety concerns and taking the necessary precautions.

Sexual assault

Safety at night, especially for women, to avoid possible rape.

Students walking alone at night

"Underage drinking and the local pubs allowing that. Not that the drinking is bad, but the consequences or activities that follow the drinking when these students leave and walk home"

"Pedestrians crossing the street and drivers not paying as much attention as needed while on campus. Driving on campus during the day is extremely difficult and stressful--needing to pay attention to students who cross too early and cut it way too close."

"Alcohol-related violent crimes (i.e. assaults) and perhaps more importantly the safety of students walking around campus at night."

Sexual assaults when students have been drinking.

"Making it completely safe to walk alone at night without the risk of being raped, robbed, abducted, etc. While this is completely possible, I think that is the biggest safety related issue there is to face."

Outside residents coming into Oxford and causing trouble

Sexual Harassment and rape

rape/assault/theft

more lighting on campus, more emergency phones

Public intoxication

Women's safety at night., Off-campus patrol.

Rape/assault. Quit wasting your time on alcohol.

Possibilities of kidnapping such as the incidents that occurred earlier this year.

Definitely sexual assault.

Lighting throughout campus

Making sure people dont walk home alone

don't walk alone at night!

"Detering all the random muggings, robberies, and rapes. Difficult, I know, but it was ridiculous last year."

"drinking ,smoking in dorms .any fire and alchol related problems pose a tremendous effect on campus and we dont see enough being done,especially by the administration .the regular

,carefree large amounts of drinking cases on campus need to be addressed and curbed down ,either forcefully .educationally which doesnt seem to work."

safety walking home at night

"Late night crime - theft, assault, rape, damaged property, etc. Mind you, I don't mind the drinking, it's those few who take things too far and cause harm to others."

better night time escorting supplied by the university

rapes....making walking at night safe

rape

Protecting against rape

Sexual assaults.

Theft and rape

rape and students on campus

"You should invest more money and effort in the cab van program. People don't like to have to use the cab van because the wait is too long, and I dont like how they don't tell you when the van is going to come pick you up. It doesn't make sense if you're leaving work and are afraid to walk home to wait outside in the dark at night for 45 minutes for the van to pick you up. That defeats the purpose of the cab van. I think you should invest in having a few more vans running, and work out a system so that either the riders know when to expect the van or they should get a phone call when they are supposed to go outside."

Rape and sexual assault.

fire

preventing attacks on campus.

"Making sure students are safe to be out at night. Safe from themselves and safe from strangers."

Date rape and prevention of abduction or assault.

assault

Date rape.

safety walking home at night alone, or NOT alone

the issue of underage alcohol consumption both on campus and at bars uptown

controlling the local non student residents of oxford

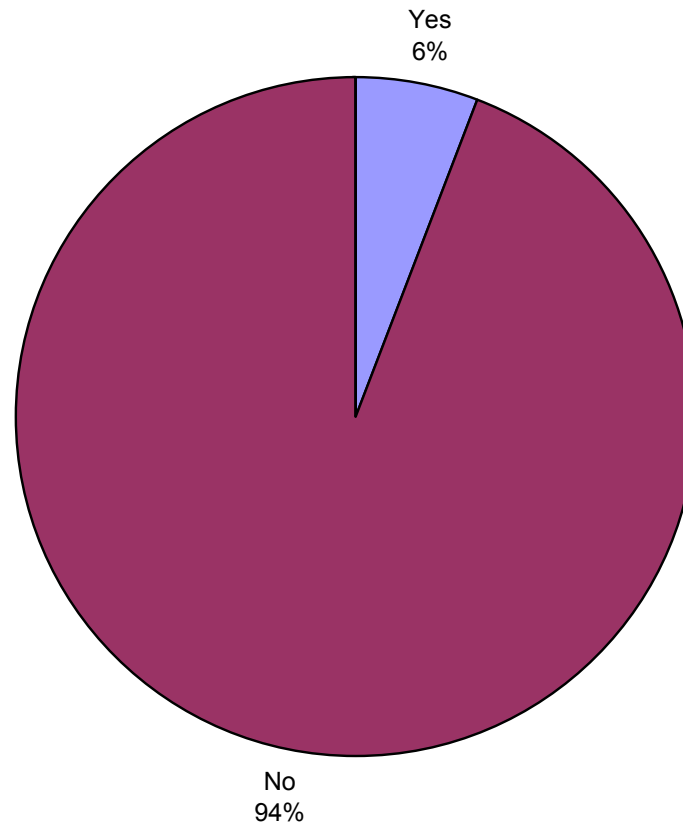
"More emphasis on alcohol-related crimes. I see more police patrolling the streets now-- that makes me feel safer."

walking alone at night

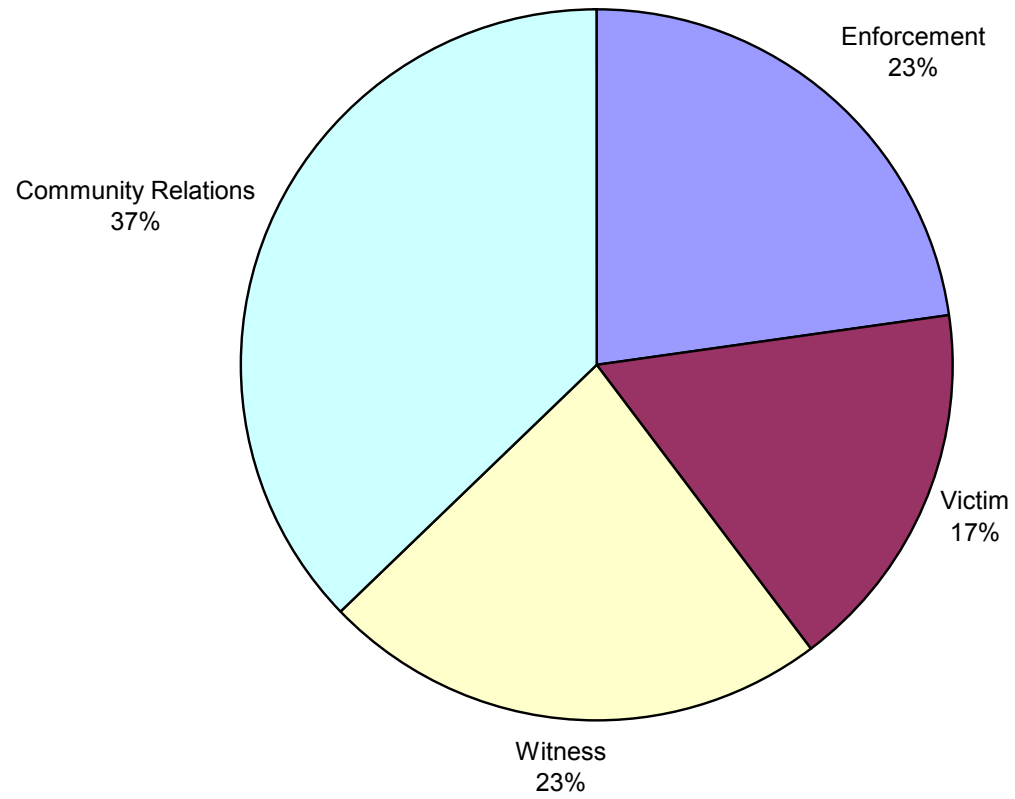
rape

## Appendix K

Since you have been a Miami University student, have you had an encounter with the Miami University Police?

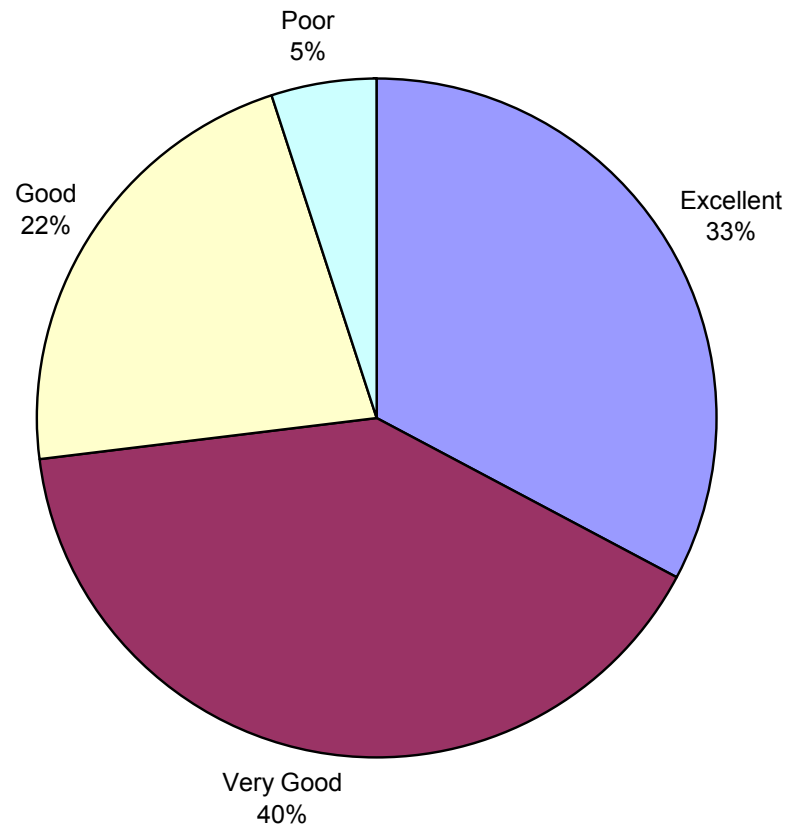


**What kind of contact have you had with the Miami University Police? (Mark all that apply.)**



## Appendix L

Based on your experience with the Miami University Police Department, please rate your overall experience:



95% of Respondents rated their experience with the Miami University Police "Good," "Very Good," or "Excellent."

## Appendix M

### Comments on respondents' overall experience with the Miami University Police:

always friendly and do as much as they can to help.

"For the situation I was in I can't really complain. The only thing that I wasn't pleased with was how the police lured me into a false sense of security by saying that information would be private, but then the information I told them came back to haunt me..."

"other than seeing some walk around in the evening I have never personally seen or heard of a positive thing any officer has done to help me or my community"

it kind of depends on the office

Very friendly

"They are very rude and harass students. They seem like their only intention is to make as many arrests as possible regardless of the situation. They do not use proper search procedures, question students without legal advice, and drive very fast and recklessly."

"The fact that I had to pay for a children's Space camp as part of my punishment was unjust."

"A cop pulled me over on the very first day on campus as I was trying to find my way around. I made a wrong turn off a street that had NO one way sign, and instead of helping me or explaining things to me he gave me a fucking citation, which was later overruled in the courts. Why? because I was right there was no sign indicating one way, I was brand new to the town and your officer was a complete fuck head more concerned with his goddamne quota than he was with common sense or civic duty. FUCK you."

"I saw them regularly at practice fire alarms in the dorms freshman year. They seemed very nice and professional."

very helpful

very nice

"I am constantly impressed with the Miami Police, they are extremely friendly and care about Miami students"

"I haven't had any experiences, but the "appearance" is of a very well run department and quality police force."

I called for a missing driver's license and they were very helpful.

"After the rape incidents at the beginning of the year, one of the organizations I'm involved in brought in an officer to address safety issues on campus"

no experience with the mupd

nothing good or bad.

"My contact with the officers was good, but I called in to dispatch when students were drinking and playing in the Heritage Commons construction site and was told to call the Oxford Police instead. Which I found to be annoying and I didn't call anyone after that. It seemed to me that when I tell the police dispatchers that students are jumping out of the 2nd and 3rd story windows and throwing beer bottles into the construction area that maybe they would send someone or if it wasn't their area to call the OPD on their own."

"I haven't really had any encounters with the MUPD, so I don't really have anything to rate my overall experience on."

Parking tickets if that counts for all of question 5

Willing to give rides, nice, attentive

"I work with the officers of MUPD on a daily bases b/c I am a part of Miami University EMS. Miami officers are by far some of the best officers around. They make living at miami a safe and friendly place."

the department promptly returned a lost cell phone

I interviewed an officer for a class project and found him very helpful

"From my point of view, the department is excellant. As I explain in a later question, that WOULD be the viewpoint of every student if they had a clear understanding of the department's role on campus."

"a police officer did a fake arrest of our sorority president for underage drinking at one of our socials and then gave a presentation, it was very helpful and interesting"

Concentrates too much of effort on enforcement and not prevention.

"someone tried to break into our house, the officer that responded was very caring, concerned, and helpful. She even stopped by later in the year to see how we were doing."

They were very informative and truthful with us

"A couple officers on bikes stopped by the Habitat for Humanity fundraiser! They were very nice and supportive of our event."

"My friend was jumped and beaten up on our property and the police wouldn't arrest any individuals or take discriptions of the people who did it."

“But I haven't seen any interaction with the students or any bike/foot patrol, but there may not need to be any!”

A police officer let me into a building that was locked. He was friendly.

"The Miami University Police Department always makes efforts to be as understanding as possible to the situation. Furthermore, they have always arrived in a promptly manner and kept in touch with any situations that there was a need."

"I lost my wallet at near the library this year, and called the MU police. I left a message with the lost and found department asking for a call back on whether or not my wallet had been turned in. I specifically noted that this was urgent, since my credit card would have to be cancelled ASAP if the wallet had not been located. This was on a Tuesday, I never received a call back until Friday morning. This was way too late."

Very responsive to calls

"they were extremely nice about the situation and did what they could to help."

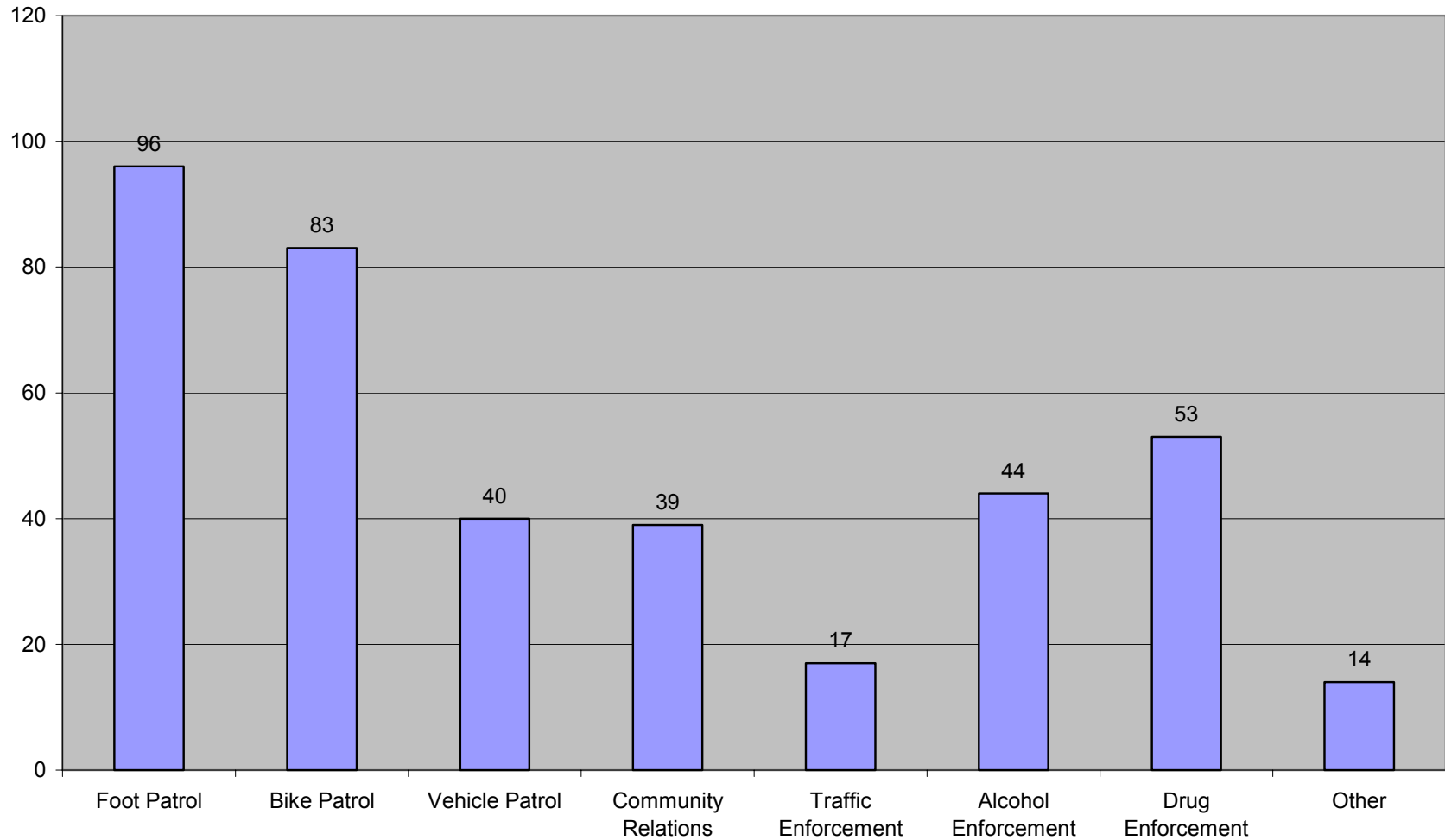
I especially liked the program. They were very straitforward and honest.

"I have never had any negative personal experiences w/ the Miami police. I did come back to my dorm once at 2 in the morn on a Tues. night to police officers outside my room in the hallway. When I inquired as to their presence, they recommended that I go into my room causing unnecessary concern to my roommate and myself. So after 40 minutes of seeing officers outside my room, I was annoyed. I would have preferred that they simply would have informed me that the matter did not concern me or my roommate rather than leaving it vague as to why 3 male police officers were standing in the middle of an all girls dorm in the early hours of the morning."

“I understand that police have a job to do but MUPD seems more like an enforced baby sitter service than a police department. Instead of taking a proactive approach to trying to curb underage/binge drinking the powers that be find it best to arrest/fine students as much as possible. The general impression from the students is that MUPD is out to get them and get their money too, this is probably not reality but this is the perception that is received from the student body."

## Appendix N

Which of the services that the Miami University Police provides would you like to see more of? (Mark all that apply.)



## Appendix O

**Other types of service respondents want to see the Miami University Police provide:**  
theft enforcement

I like the ones on horses

crime watch

increase availability of services to off campus students

Absolutetly none

Late Night Patrol

More Horses!

safety

escort services

Dorm Walkthroughs

Fighting with Locals

fire hazards

Sexual Offense enforcement

none

## Appendix P

### General comments about the Miami University Police Department:

"as an RA, its good to know that we can count on you to help out in any sticky situations"

"The university police are wonderful people. They come by the dorms all the time to warm/inform us about things that we should be concerned about, which makes me feel so much more safe knowing that the police are willing to relate to the students instead of just busting them"

"they are very nice. many of my friends have been offered rides home from the police and they do a great job of protecting students"

"I think the MU police should be more concerned with assaults & drugs in the community than parking tickets. I feel that there is a real problem with substance abuse in this town i think that they need to put some more effort/ money into slowing it down or getting ride of it completely"

I love it.

Most officers are very friendly, smile, and say hello in passing.

"Miami feels like a very safe community for all of its students, except for walking home at night. Being a design student, there are many late nights for me at the studio, and I am always nervous to walk home late. More foot patrol officers would make me feel more at ease, as well as better-lit paths"

"I don't feel the need for the police to contact me, however if you see fit based upon my responses, you may do so."

I have no complaints. They do a good job

a little too harsh on the parking tickets

"First, they drive way to fast and dangerous down all streets. They harass students. They do not always follow correct protocol especially in searches. They harass the innocent civilian walking down the street at night. They illegally use entrapment. They invade students living spaces in the dormitories."

"The police in oxford are a waste of time money and life. you guys are nothing but a joke, cocaine and date rape run rampant but you concern yourselves with fucking parking tickets and under age drinking. Frat houses are the most common site of both underage drinking and rape but you do nothing to prevent it. Probably cuz your in cahoots with the god damn priveleged kids, i hate all of you, you are an abomination to the justice system."

Good job.

"I think the department needs to try to change the students' attitude of the police. I feel that most students don't have any respect for their law enforcers and that they are only there to "restrict having fun" by breaking up parties and arresting underage drinkers. Students need to see the police as establishment there for their safety and benefit rather than be scared to confront and use them"

I think for the most part, you guys do a pretty good job

"I think you guys do a great job, after that really bad start to last year whatever you did seemed to work because less incidents occurred."

amazing job! keep up the good work!

"During a difficult time in the winter, I thought that the police did a nice job handling the given situation."

"I enjoy seeing the police officers on foot and bike, however I keep thinking that only students in trouble really know the officers. Miami PD has a large amount of area to cover with a minimal force, but I would like to see more officers stop and talk to students on the street, playing intramural sports, etc. It gives us a chance to get to know them and have a friend to rely on."

"worry less about catching drinkers and more about catching bad drivers... if you do that you'll likely end up nabbing the first bunch anyway."

"Overall I feel that the MUPD does a great job given the circumstances and would just like more visibility at night time during the week."

Great People!

"I think that the force could do a better job of conveying their role to the student body. As an RA, I understood that the University police are the 'good guys' and you all really do want to help us and look out for our best interests. I think that the freshmen students could be given a better understanding of the role of the university police and the difference between you and the Oxford police department."

They should have a better attitude when addressing students during the day.

Nice people:) Thanks for helping in our alcohol related problem in February.

"They're generally friendly and I hope they continue to maintain a respectful relationship with the students."

"a friend and i were walking to a car soon after the crimes this past semester and an officer stopped and asked if we needed a ride. it made me feel really safe. thank you!"

"I have not been very impressed with the actions of the police department. I feel that officers are nice but should present themselves in a more professional manner (one was dipping while talking to us)."

"I think that the officers with the Miami University Police Department do a great job all year round. I think that they are definitely here to serve students, but also make it a point to enforce all laws and regulations on the campus in order to create a safe and happy environment for all."

"Once again, as long as there are people being raped and robbed, alcohol should be put on the back burner. Miami is a college campus and alcohol is not going away."

"I hear a lot of police car sirens throughout the day and into the night on Spring Street, and I was just wondering the causes of that"

"I would love to see more undercover police officers in night clubs and I believe their presence would be a deterrent for vandalism, bullying, underage drinking, and any problem schools. Also, it would be a friendlier face on campus because people would definitely be more alert as to what they do. During my freshman year, I was happy to see cops patrolling around in the dorms and talking to the students. I would recommend such programs as they made me feel more secured as to knowing they were usually around, although it should be a regular routine on Thursdays and weekends because I believe those are the days when students are more involved in doing hazardous things or become rather mischievous. All the same, I think the police officers are doing a terrific job but need to make people more aware that they are around and ready to execute their duties one way or another."

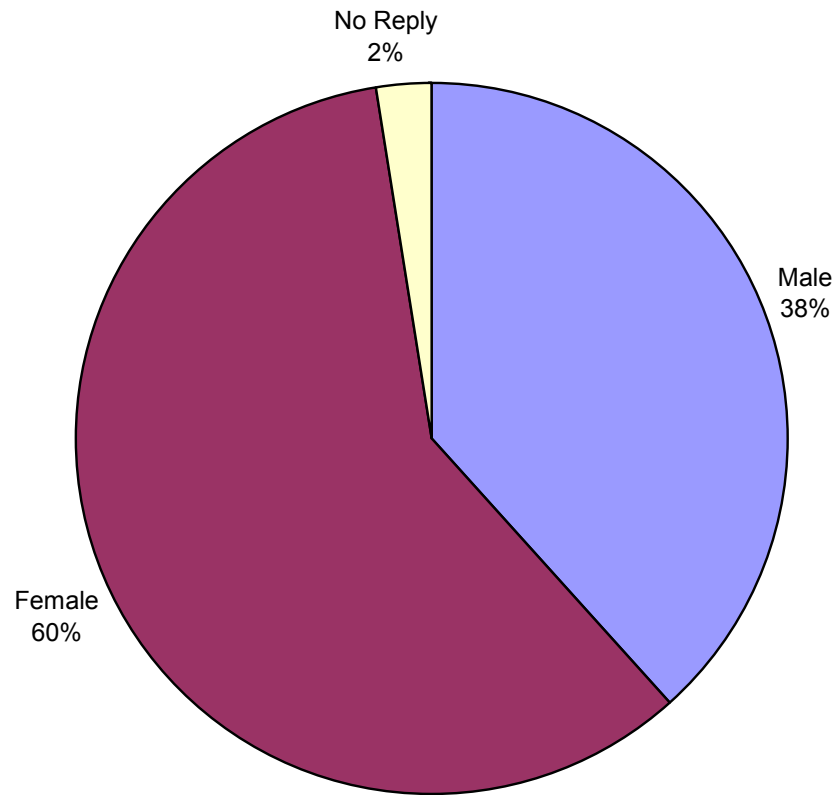
The parking tickets are a bit ridiculous.

"I feel Miami police concentrate too much on things such as underage drinking tickets and should concentrate more on important issues such as: Rape, Sexual assault, DWI, Violence, etc."

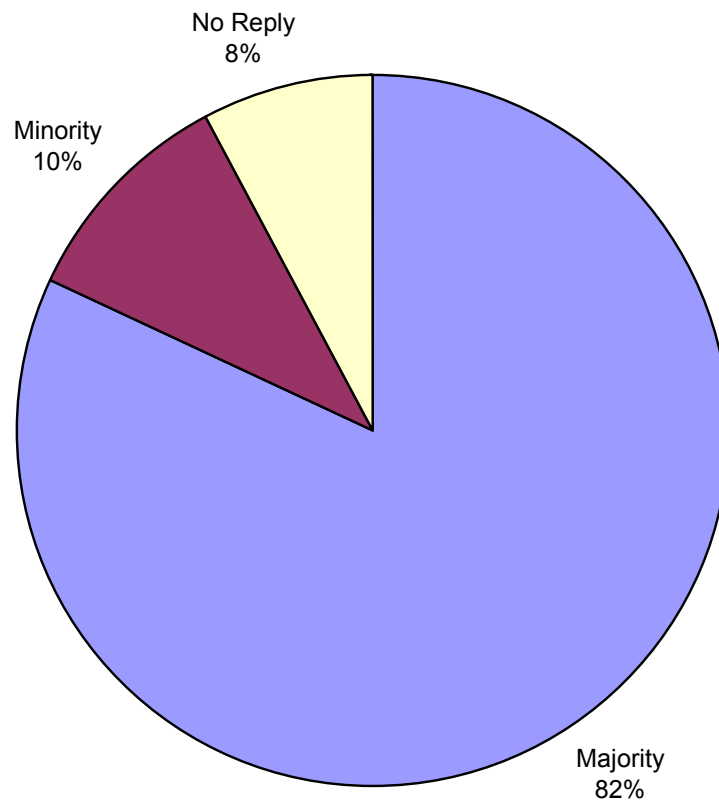
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## Appendix Q

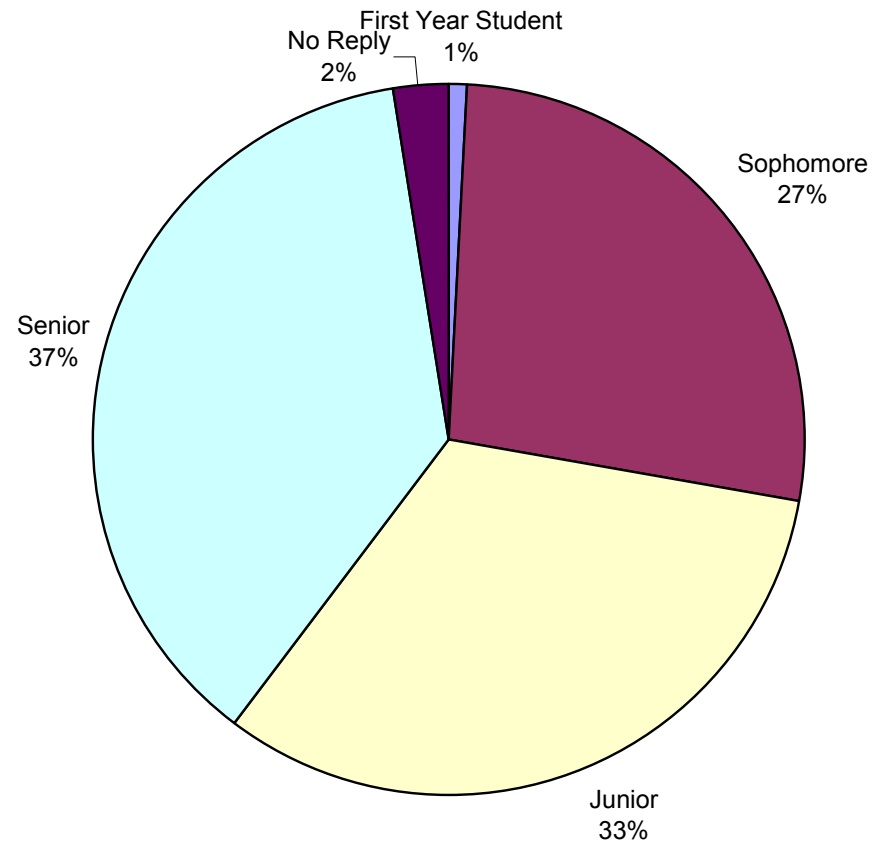
### Reported Gender of Respondents



### Reported Race of Respondents



### Reported Class Standing of Respondents in Fall 2006



**Reported Residence During School Year of Respondents**

